e-ISSN: 2745-9535

Jurnal Pengabdian Masyarakat





Editorial Office: Jl. Soekarno-Hatta, Rembuksari No. 1A, Malang, East Java, Indonesia, 65113 Contact: Phone: +62 (341) 478494 e-mail: jpm@asia.ac.id

The journal is published by Institut Teknologi dan Bisnis Asia Malang

Website: https://jurnal.stie.asia.ac.id/index.php/jpm



Data House: Digitalization Profile and Dynamics Population Wonorejo with Website Development for Support Becoming a Smart Village

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Volume

6

Issue

1

Edition

May

Page

208-218

Year

2025

Article History

Submission: 30-10-2024 Review: 05-11-2024 Accepted: 14-03-2025

Keyword

Village Administration; System Information Web Based; Public Service:

How to cite

Izzalqurny, T. R., Febri Yanto, A. F., Ferdiansyah, R. A. (2025). Data House: Digitalization Profile and Dynamics Population Wonorejo with Website Development for Support Becoming a Smart Village. Jurnal Pengabdian Masyarakat, 6(1), 208-218 https://doi.org/10.32815/jpm.v6i1.2 402

Abstract

Purpose: This project aims to develop and implement a web-based information system in Wonorejo Village to address inefficiencies in administrative processes and limitations in digital access for both village officials and the community. The research explores the importance of digital transformation in village administration and its potential to improve public services.

Method: A participatory approach was used, including direct observation and Focus Group Discussions (FGD) with village officials. Website development was carried out to support administrative functions, followed by training sessions for the village officials. Data was collected through pre- and post-training surveys to measure improvements in efficiency and digital literacy.

Practical Application: The results of the community service show that implementing the website increased administrative efficiency, reduced service time, and expanded access to information for the public.

Conclusion: The web-based information system successfully improved administrative efficiency and enhanced the digital literacy of village officials. These findings reinforce the role of technology in strengthening village governance and demonstrate potential for replication in other rural areas.



Introduction

Wonorejo Village is a village located in the Singosari District, Malang Regency, 19 km from the center of Malang City. This village consists of three hamlets: West Blandit, East Blandit, and Bagnoles. The population of Wonorejo Village is 6,418 people, with 2,170 households. The community of Wonorejo Village predominantly works as farmers, ranchers, and entrepreneurs. This village also has MSMEs (Micro, Small, and Medium Enterprises) managed by the PKK (Family Welfare Movement) and the Karang Taruna (Youth Organization).

Figure 1. Wonorejo Village Office



This village has great potential. However, the administration owned by Wonorejo Village is not yet well-organized and often lacks renewal. Village administrators still face challenges in determining how to tidy up and improve the village administration system. Based on this issue, several solutions can be proposed to help the village apparatus in providing better services to the community (Arsana et al., 2021). The purpose of village development is to improve the welfare of the local community (Jaja et al., 2023).

Empowerment activities are integrated with village development activities, all aimed at one common goal: fostering ability and independence (Kurniawan et al., 2020). This village is not yet fully equipped with internet access. Many people in Wonorejo are open to digitalization and are beginning to utilize it. Therefore, it is believed that developing and improving village administration and its website can help resolve existing issues in Wonorejo Village.



Figure 2. Adequate Internet Facilities

The internet is a double-edged sword, with both positive and negative sides (Montanesa et al., 2021). The increasing use of the internet has had a significant impact on various aspects of social life. The internet has become an essential tool, opening diverse opportunities and providing access to information that was previously unavailable (Mohammad et al., 2023).

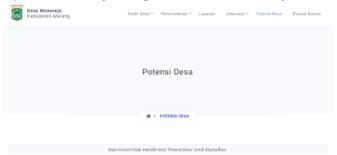
Figure 3. Manual Administration Services and Long Queues



Existing services in Wonorejo Village, especially for administrative services, still use manual methods. This results in long queues because each service process takes a considerable amount of time. This naturally leads to inefficiency. All village officials are formed not only to serve themselves or a small group of people but to serve the public in an effective, efficient, democratic, participatory, and accountable manner (Sutisna et al., 2022).

Technological progress has made it easier for village governments to provide services and information for their people. However, Wonorejo Village still faces challenges because it has not yet implemented a web-based information system to overcome the issue of manual resident control, which limits public access to information. Up until now, village officials have had difficulty accessing administrative data because data preparation and storage are not well-organized or up to date. Empowerment is an effort to build community capacity, by encouraging, motivating, and developing potential into concrete actions (Budiman et al., 2023).

Figure 4. Wonorejo Village Website Not Yet Fully Utilized



There are several features and pages on the village website that are not yet used, even though they could serve as tools for branding and village development. The potential that exists in the village is not yet maximized on the official village website.

The purpose of this solution is to provide a description to the village officials regarding the location after the development. The prototype will also serve as a means of two-way communication between the service provider and village staff to reach a consensus and create a website that meets the needs of the Tambakasi village staff. Providing this prototype ensures that there will be no misunderstandings, as the description of the development and arrangement will be clearly published on the village website (Kadek et al., 2023). Having a website is also a primary method for people working in the village to communicate and make optimal use of the website. With the existence of the village website, the Wonorejo Village community will have easy and fast access to important information, such as announcements from the village government, social activities, and other news. Additionally, the village website can also serve as a platform to promote the tourism potential and superior products owned by the village (Priyatno et al., 2023). This shows that technological development has driven modernization in various aspects of life (Wiratama, 2022). The rapid growth of information technology now allows for easy access by communities, nations, and states (Saputro et al., 2021).

With the website owned by this village, the research team no longer needs to start building a new website. What can be done now is to develop and take advantage of the existing website to achieve maximum results. The website makes it easier for the head of the village to showcase its performance results and increase the accessibility of information (Rizal & Fachri, 2023). The internet can be used to solve problems that affect the community and society. With the developed website owned by Wonorejo Village, it is expected to become a branding tool for the village. Optimal utilization of the website will certainly provide great benefits, specifically for Wonorejo Village. This website not only functions as branding material but will also later be used as a backup for internal village data, making it easier for the public to access. The purpose of developing this website is to create an agreement between both parties and provide solutions to the problems faced by the village government. The way to achieve this goal is through careful communication with the village apparatus in a two-way manner to reach accurate results and overcome problems. The development of information technology and computer technology in various fields such as knowledge, education, business, office administration, communication, government, and other activities plays a significant role in this country and is being developed in a comprehensive manner (Airlangga, 2020). With the completion of this development, it is expected that the availability of related village data will increase by 70%. The results and impact can be measured through the distribution of questionnaires about the impact of the latest data availability to address existing problems.

Improved governance here means repairing the administration and operations of the village. This is expected to bring progress to the village. Optimal service in government organizations is the embodiment of good governance. Providing services to society is also the result of real government work, particularly from the village government. Therefore, good and proper governance is required to provide quality service. The evaluation objectives developed are expected to measure transparency, public participation, and leadership in the selection process of village staff. Governance, in essence, refers to the systems, processes, and controls that oversee the authority and management of a business unit to protect the interests of all stakeholders (Solikin et al., 2022).

As mentioned in the problem section, the village apparatus in this village still does not fully understand how to utilize the potential it has in the best possible way. This effort is expected to help increase knowledge about the methods of using the available website. This activity is implemented as the second step to maximize the use of the village website. This socialization is expected to further increase the understanding of the village apparatus in optimizing the usage and operation of the Wonorejo Village website. Further efforts to assess the understanding of the village apparatus will involve giving questionnaires for them to fill out after the socialization activity is implemented. This will serve as a measurement tool to evaluate the level of understanding among the village apparatus. If the percentage of correct answers is high, it can be said that the socialization effort was successful. However. if the percentage in the questionnaire is still low, monitoring will be done periodically to ensure that the level of understanding of the village apparatus regarding website utilization increases to 70%. The percentage can be determined by distributing questionnaires to the apparatus to assess their understanding of utilizing the website. question-and-answer method allows interaction between facilitators and participants, helping the public to understand the concepts and implications of the website and the solutions offered (Fatoni, 2023).

The next step is mentoring the utilization and operation of the website for the Wonorejo Village apparatus. As previously explained, the human resources in the Wonorejo Village Office have some misunderstanding about how to operate the website. A solution to this issue is periodic mentoring on the use of the website for the village apparatus (Al Misri et al., 2023). Socialization and training in website management for the village apparatus in charge of managing the website is important for providing better public services to the villagers (Samodro et al., 2023). In addition, the village website can also serve as a platform

to promote various potentials in Wonorejo Village, helping it becomes a smart village. This solution can introduce the village profile to the public in a wider way through the website (Nababan et al., 2023). With proper socialization and mentoring, it is hoped that the digitalization of the village profile, along with database and website development, will help make the village a smart village (Rahmah, 2020). With this settlement, it is expected that the knowledge level of the Wonorejo Village apparatus about operating the village website will increase by 60%. This can be measured by distributing questionnaires to the village apparatus about the impact of the socialization and assistance that has been provided. With this questionnaire, the success level of socialization and mentoring efforts can be determined.

Method

The implementation method to be used in Wonorejo Village will go through several stages to maximize the development of a good website for branding and statistical data owned by Wonorejo Village. The series of activities is shown with a model like this.

Figure 5. Community Service Implementation Method



Observation is done to delve deeper into the problems that occur in the village. By conducting observations, the service providers will gain a better understanding and will be able to determine solutions as required by the local village apparatus. The implementation of pre-service observation also allows the service providers to see firsthand the problems in the village. This observation will be used as the basis for the activities of the service providers, which will help them delve deeper into the issues in Wonorejo Village.

Discussions are held to avoid misunderstandings, unify ideas, and align the goals and objectives between the village apparatus and the service provider. In such cases, it is very important to align the goals, as this is one of the main steps to solving the problem. If the goals of the two parties are not aligned or synchronized, it will be difficult to solve any problems that may arise. This discussion has also been held several times to harmonize the opinions of both parties and reach an agreement that can solve existing problems.

Social media has become one of the most important tools in today's technological development era. As we know, the role of social media has grown significantly, no longer just serving as a means for expanding friendships (Purnaningrum et al., 2021). The website development process requires a lot of communication between both parties. In this process, as service providers, we also have an obligation to communicate progress and ensure that its features fulfill the desires and needs of the village staff. Through discussions during the website development process, we also aim to eliminate misunderstandings and achieve a shared understanding of the website's creation. An orderly population administration can benefit various parties who require population data (Agustin, 2021).

The solution is socialized after the discussion and agreement on the common goals between both parties. At the solution stage, it is crucial for both parties to fully understand

the system that will be implemented in the future. The purpose of delivering this solution is also to determine whether the solution provided will address the current issues faced by the village officials. The main objective is to resolve the problems faced by the Wonorejo Village officials. The implementation of good governance is necessary at all levels of development and decisions should be based on the real needs of society (Jaurino et al., 2022).

The digitalization of the village government system will make it easier for the public to access information regarding the village's branding and the government system. This campaign aims to support the village public and raise awareness of the benefits of using the Wonorejo Village website. While they can access information via the internet, they have not yet been able to utilize this internet network optimally due to confusion or a lack of knowledge on how to access information quickly and accurately (Bahri et al., 2022).

Process assessment is an evaluation of all aspects of the project implementation (Turmuzi et al., 2022). To ensure the website is appropriate and capable of solving the problems faced, an evaluation is carried out by conducting a survey to understand the village apparatus's grasp of the website's solution. Additionally, another step in the evaluation process is to monitor the development and challenges faced by the village apparatus periodically, as well as monitor any incidents to ensure that the website is effective and can be successfully utilized to solve emerging issues. The results of the collaboration should be reviewed to assess its achievements (Indra et al., 2022).

Result

At the initial observation stage in Wonorejo Village, a number of major issues were identified that hinder administrative efficiency, especially in data management and public services. The administrative processes are still carried out manually, resulting in long queues and slow service times. This condition not only affects public satisfaction in receiving services but also reflects the village's lack of readiness to face the challenges of technological modernization. Through this, the service team gained a clearer picture of the real conditions in the field, including the obstacles faced by village officials in efficiently carrying out administrative tasks.



Figure 6. Observation with Wonorejo Village

In addition, the observation results showed that around 70% of village officials were not familiar with the use of web-based technology for administration. This lack of familiarity is due to limited training and available human resources. Although the village already has adequate internet facilities, many officials still do not understand how to utilize them to enhance administrative effectiveness. These observations served as a crucial basis for formulating further development steps, including the need for targeted socialization and special training for the village officials.

A Focus Group Discussion (FGD) was conducted to align objectives between the service team and village officials, to jointly identify the problems faced and determine suitable solutions. This discussion successfully identified that the core issue is the lack of a

structured and efficient administrative system. Most village officials agreed that implementing a web-based information system would help improve the quality of services and administrative management.



Figure 7. Focus Group Discussion with Village Officials

However, the FGD also revealed that the village apparatus needed not only system improvements but also intensive training to ensure they could use the technology effectively. In addition to agreeing on the need for administrative system improvements, the FGD emphasized the importance of active involvement from village officials at every stage of development. This agreement was essential to prevent misunderstandings and to ensure the website would be developed according to their needs. Through the FGD, the service team gained deeper insights into the preferences and expectations of village officials, which were then integrated into the website development process. This allowed both parties to collaborate synergistically in achieving their shared objectives.

The website implementation process in Wonorejo Village proceeded according to plan, with several key features successfully developed. Updates to information were carried out with direct involvement from the village officials to ensure that every feature matched their operational needs. The participation of the officials in this process was crucial to ensure that the website could be optimally utilized.



Figure 8. Wonorejo Village Website

The features became even more useful when village officials were enabled to fill in content for the website themselves. Accordingly, the service team planned follow-up training sessions and continued mentoring so that village officials could manage the website independently. At the same time, this would maximize the village's potential to strengthen the local economy.

After the website development was completed, socialization was conducted with the village officials through presentations and direct training sessions. This method was chosen

because its interactive nature allowed the officials to ask questions directly and receive in-depth explanations about the website's features. The results of the socialization showed that the village officials' understanding of website operations improved significantly, with a 60% increase from the initial level of understanding.



Figure 9. Socialization and Mentoring Use of Website

This improvement was particularly evident among younger village officials who were more familiar with technology. However, some of the older officials encountered challenges in understanding the new technology. They required a more intensive and ongoing approach to ensure optimal website usage. Therefore, the service team planned continuous mentoring for those who needed additional support, so that all village officials could use the website confidently and effectively in carrying out their daily administrative tasks.

Discussion

The implementation of a web-based administrative system significantly improved the efficiency of public services in the village, with service times increasing by up to 50%. Residents no longer need to queue for long hours at the village office for basic administrative matters, as they can now access information directly through the website.

Following the training and mentoring sessions, the level of understanding among village officials regarding technology and website operation also improved. A post-training survey showed a 60% increase in understanding, particularly among younger officials who are more accustomed to using technology. However, continued support is still needed to ensure that all officials are able to use the website effectively.

The Wonorejo Village website has also begun to be used as a tool to promote the village's potential, including local MSMEs and tourism products. That said, the branding potential has not yet been fully realized, as promotional content remains limited. The service team plans to continue collaborating with the PKK and youth groups to better maximize this potential.

The community has started to feel the benefits of the village website. About 45% of residents have used it to access information on administrative matters and village activities, such as public service announcements and social events. This indicates that the website has contributed to increasing public involvement in village affairs.

Village data management has become more organized with the introduction of the web-based recording system. The availability of administrative data has improved by up to 70%, and village officials can now access information much more quickly than they could using the previous manual methods.

Conclusion

The community service program implemented in Wonorejo Village successfully identified and addressed the main issues related to manual village administration and the

limited use of digital technology. Through observation and focus group discussions (FGD), the service team was able to understand the needs of village officials and the community for a more efficient, web-based information system. The results of this program demonstrate that the development of a village website provided a significant solution in accelerating administrative processes, improving access to information, and increasing public involvement in village governance.

An improvement in village officials' understanding of technology was also achieved through intensive socialization and training sessions. Although there were challenges among some officials who were less familiar with digital tools, ongoing support proved to be an effective solution in overcoming these issues. Additionally, the newly developed village website has strong potential as a branding tool to promote local MSMEs and tourism, although further efforts are still needed for optimization.

Overall, this service program has had a positive impact on Wonorejo Village in terms of administrative efficiency, improved data management, enhanced skill sets among village officials, and the use of technology as part of the effort to move towards a more independent and modern village. The sustainability of this program is expected to bring long-term benefits, supported by the active participation of all village officials and community members in utilizing digital technology to its fullest potential.

Acknowledgements

We extend our sincere gratitude to all the Wonorejo Village officials and community members for their active participation and support throughout this community service activity. The excellent cooperation from village officials and the public's enthusiasm in utilizing the village website played a crucial role in the success of this program.

We also wish to express our heartfelt thanks to the State University of Malang for the opportunity and full support provided. The facilities and guidance from the university were an integral part of the successful implementation of this activity. We hope the results of this community service will bring lasting benefits to Wonorejo Village and serve as inspiration for similar programs in the future.

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